

FAX MESSAGE

WTCB-E, 2nd floor Bld. Expozitiei Nr. 2 BUCURESTI 1, Romania

Page 1 of 1 P.O. Box 25 - 11 BUCURESTI, Romania

From: Cosmin Bucur

Deputy Head of GM

To: Whom it may concern

Tel + 401 20 20 626

Fax + 401 22 44 466 Date: January 27, 2009

Re: Recomandation letter

Dear Stefanie,

I would like to give you our feed-back related to all programs that me and my team attended with your company "AAA-Learning".

My department experience with your company started when a large scale program was initiated in the local organization. Topics covered were very well balanced and the large penetration of the "Leadership Program" in which more than 200 managers participated generated a synergy and a chemistry that all organization took advantage from for the next years to come. From our department about 50% of them participated and the feedback was impressive. But more than that the increased interaction and the improved communication has consolidated in a very friendly, professional and competitive environment.

We considered that our first experience was giving us enough reasons to continue and therefore last year we started an intensive training program for improving our Presentation and Negotiation techniques.

I have to admit that the outcome did exceed our expectations which were already high from the previous program. Feedback that I got from the team after finalizing the program was extremely positive and more important their behavior, attitude, and client focus improved significantly.

To conclude I want to reconfirm our high satisfaction with regards to the value added by "AAA-Learning" in our training activities for the GM department.

We were extremely satisfied by:

- Impression created by AAA-Learning in our organization
- Quality of the training, trainers and the training materials
- Synergies, attitude and focus triggered within organization

We will remain for sure in contact as you became our preferred house of training.

Best regards, Cosmin Bucur